

FREE WI-FI HOT-SPOTS FREQUENTLY ASKED QUESTIONS



Q: What settings do I use to connect to the wireless network?

A:

- **Network Name:** `local_wifi`
- **Network Security Key:** `nowires15`
- **Wireless Security Type:** WPA-Personal
- **Encryption Type:** TKIP
- Close settings and restart computer if necessary

Q: From where can I access the wireless network?

A:

- LINGER
- PLAY
- UNWIND
- VITAMIN-D

Q: What do I need to access the wireless network?

A: You need a wireless / wi-fi device. If you are using a laptop computer, you need a wireless network card. Some laptops come with an internal card already configured. If you need to install a card, follow the manufacturer's directions.

Q: What type of wireless network is this?

A: This wireless hotspot network is a wi-fi system compatible with 802.11b/g. You will need an 802.11b or 802.11g compatible device.

Q: What are the minimum requirements for my laptop (PC and Apple)?

A: You are limited only by the wireless network card you buy. The drivers and software to operate the card must be compatible with your system and be 802.11b/g compliant. See the card's packaging and documentation for compatibility and minimum requirements.

Q: If there are too many users, will I be blocked from using the wireless network?

A: A pool of resources has been set aside large enough to accommodate most typical usage scenarios. You will not be "blocked" from accessing the network because of too many users, but you may experience slowness at these times.

Q: Can I download large files?

A: The bandwidth available for the wireless Internet connection is shared with all others. To show consideration for others' needs, we ask that you not download excessively large files, use peer-to-peer file sharing programs, or access streaming audio/video.

Q: If I need additional support, whom should I contact?

A: As this is a free wireless hotspot for our residents, we ask that you follow the directions on this sheet for basic setup and troubleshooting. This is the extent to which we are currently providing technical support for this system.